

## **Managed Services for Organizations**

With over a decade of operational experience in electronic discovery, computer forensics and cyber security, Digital Mountain is well positioned to augment your organization's internal litigation support, electronic discovery, computer forensics and data security professionals. We realize there are ebbs and flows of incidents, so we provide an overflow team for when urgent needs arise. We offer flexible solutions based on your organization's specific environment utilizing a scalable model that easily adds specialized technical experts as your demands grow.



Electronic Discovery. Whether you are using Concordance, Nuix, Office 365, LAW, Relativity, Everlaw or other solutions, we offer specialized expertise to accelerate your discovery response process. We realize you have a framework and process that has been put into place for success. We provide trained and nimble staffing to fit into your existing structure. If you need process improvement assistance, we can also suggest ways to optimize your workflow and follow best practices through technology or process enhancements. We operate as an extension to your core team and partner for data collection, culling, processing and productions when needed.

**Computer Forensics.** Our specialized expertise and decentralized staffing in most major states, coupled with our global partners, allow wide coverage based

on geographical location for your legal, information technology or investigations teams. We provide onsite or remote capabilities and expertise based on a wide variety of tools, including but not limited to, Exterro's FTK, OpenText's EnCase, Cellebrite, Axiom and other leading tools. As part of our managed services offering, we can match the most optimal experts based on tool set experience and location to your environment. We bring a wealth of knowledge to best practice implementation coupled with flexibility. If you require expert testimony, our company also has numerous expert witnesses, so your information technology staff does not have to serve as 36(b)(6) witnesses.

**Cybersecurity.** Your organization may have a core or skeletal staff for data breaches, but resources may need to be augmented when a critical incident happens or on an ongoing basis. We provide overflow staffing expertise for log analysis, malware reversal or other data security needs. Proactively setting up your partner ecosystem in advance can help ensure data continuity, minimize brand impairment, increase reaction time and minimize costs.

Incident response hourly packs and retainer services offered on a monthly, quarterly or annual-basis are available for your convenience. Onsite or remote-based capabilities exist based on your needs. We also maintain many data security certifiations. Unlike many of our industry peers, we have obtained Privacy Shield compliance for global needs. We presently maintain 20 partners internationally to ensure that cultural and language issues are minimized in global cases.

Please contact us for your managed services needs at (866) DIG-DOCS or info@digitalmountain.com